

Frequently Asked Questions:

Does bj's foods deliver to all suburbs?:

Yes we do deliver to all suburbs. Our CBD delivery rate is currently \$9.30 incl GST. Delivery outside of the CBD varies with distance and if on the weekend.

We live outside of Brisbane does bj's foods cater to outer suburbs or in regional areas?:

Yes we do. bj's foods have been as far south as Yamba, west to Dalby and north to Gympie, catering events.

Do bj's foods cater for children's parties?:

Yes bj's food does cater for children's parties as well as adult parties.

Do you cater for fund raisers or charity events?:

Yes bj's foods support all sorts of charity events. Please just drop bj's foods an e-mail or a call to discuss the type of event you or the committee is planning and we would be thrilled to be able to help out with your special cause.

Can we bring our own cake or dessert if we are having a party catered?:

Yes you are more than welcome to bring desserts or other foods that can be served at your event if we are catering.

Can bj's foods organise and supply all the hire equipment for our function?:

Yes we can. It is all part of the full service bj's foods provides for its clients.

Can bj's foods organise and supply all the staffing at our function?:

Yes we can. It is all part of the full service bj's foods provides for its clients.

Can bj's foods organise and supply beverages for our function?:

Yes we can. It is all part of the full service bj's foods provides for its clients.

What are the minimum numbers for your events?:

The minimum numbers for each event will vary. To be on the safe side, for events like BBQ's and gatherings 20 to 30 people is fine, for dinner parties – 8 or more works best and for deliveries normally 5 is all okay. Call us if you have any queries on these and we will work it all out.

Can we alter or suggest additions to the menus you offer?:

Yes you can. We are believers in that each event is tailored to the client's needs so if you need some menus altered or have a suggestion, please just contact bj's foods to discuss these with us.

How can we pay for our event?:

We accept cash, direct debit, company cheques (personal cheques by prior arrangement) and credit cards (Visa | MasterCard | AMEX (3% surcharge)).

Can you provide references about your catering?:

Yes, references from existing clients can be provided upon request. Also see out testimonials page on our website for a few to start.

Do you do sample menus at all?:

Sample menus can be arranged for sit down weddings only. All other menu items can be discussed with the client.

Can we order your food on-line?:

Yes, you can order some foods that we make on-line, please just click through to the ordering page on the web site.

Can we come and see where all the food is prepared?:

Yes of course. Please call bj's foods or e-mail to arrange for a time to come and look into the kitchen and office areas.

Will someone from bj's foods come after hours to discuss our event with us as we work during the day?:

Yes of course. Please drop bj's foods a line or an e-mail to arrange a time that suits for us to come and discuss your event with you.

Do you deliver or work on Pubic Holidays?:

Yes we can deliver and work an event on a public holiday. Staffing rates are adjusted to suit.

Does bj's foods cater events on New Year's Eve or Christmas Day?:

Yes we can do deliveries on these days. Actual events would be arranged well in advance.

Do you have all the up to date insurance?:

Yes we have \$10M in pubic liability insurance as well as other broad forms of liability covering our vehicles and equipment. Copies of insurance notes can be provided upon request.

Does bj's food have a Brisbane City Council Food License?:

Yes bj's foods have a BCC food license that is renewed annually. A copy of the license can be found on the 'Contact Us' page of the web site.

Does bj's food have a star rating from the Brisbane City Council?:

Yes bj's foods have the highest rating of 5 stars. A copy of the certificate can be found on the 'Contact Us' page of the web site.

Does bj's food have a food safety system?:

Yes bj's foods have a controlled food safety system as required under the Food Act for all catering businesses. A copy of the certificate can be found on the 'Contact Us' page of the web site.

Does bj's foods have WorkCover?:

Yes bj's foods have its regulatory coverage under WorkCover Queensland. A copy of the certificate can be provided upon request.